

ORGANIZATIONAL READINESS

PRE-ASSESSMENT WORKSHEET

Is the organization ready to undertake a meaningful capacity building process to increase access to services for LGBTQ communities? Consider some of the following:

REFLECT ON PAST PROJECTS

Has the organization participated in a formalized capacity building process in the past? What are some of the lessons learned from those processes?

ALIGNMENT

Does the organization have formal committees or tasks forces currently working on other organizational goals (e.g. strategic planning, equity committee, etc.)? How might a capacity building project on LGBTQ access compliment or fit in with other efforts?

TIME & RESOURCES

Is the organization's leadership both interested and willing to actively participate in an ongoing effort focused on LGBTQ access? Is the organization able to dedicate sufficient staff time for a project lead(s) (recommended: 5/hours a week minimum) and agency-wide participation?

AUTHORIZATION

Will the organization support a staff-led capacity building effort, including the development of recommendations for organizational change in policy and practice? What are the processes required to make policy-related changes?

FEEDBACK OPPORTUNITIES

Does the organization have existing mechanisms for gathering employee, client, and/or community feedback (e.g. satisfaction surveys, advisory groups, etc.)? What does meaningful feedback and engagement mean for the organization?

MISSION & VALUES

Why does increasing LGBTQ access matter to the organization's current mission-based practice? What will be required for the capacity building process itself to be consistent with the organization's values?